

naturaLED Limited Warranty- 5 years

MANUFACTURE INFORMATION

2000 S. Grove Ave, Bldg B, Ontario, CA 91761
(T) 855-758-7009 (F) 909-930-9988

TERMS & CONDITIONS

naturaLED® limited warranty is provided by Plusrite® company to the original purchaser (distributor) with original invoice, under the brand of naturaLED®. Plusrite® USA warrants that the naturaLED® product will be free of defects in material and workmanship which cause the product to fail to operate in accordance with the performance specifications set forth in the documentation published for or provided with the product.

This limited warranty only applies when the product has been properly handled, stored, transported, wired, installed and operated within the electrical values, operating range and environmental conditions. Our warranty covers only the product itself, naturaLED® will not cover the liability for labor costs, installation costs, or other losses. This warranty does not apply to damage or failure to perform arising as a result of any acts of God, or from any abuse, misuse, abnormal use, power surges or spikes, corrosive environments, neglect, or any use/installation in violation of the instructions or restrictions prescribed applicable standard/code.

The limited warranty shall be void in the event any repairs or alterations are made not authorized by Plusrite® USA. The warranty is void if the product is not used for the purpose for which the product is designed. This limited warranty excludes generally replaceable consumable items such as lamps, igniters, capacitors, batteries, controls, occupancy sensors, photocells, and/or other fixture accessories.

This warranty is in consideration of and is subject to the conditions set forth herein and is effective for purchases of the product dated on original invoice. Plusrite® USA reserves the right to modify this warranty from time to time and any modifications shall be effective for all orders placed on or after the effective date of revised warranty.

WARRANTY CLAIM & SERVICE

naturaLED® product shall correct any defects by replacing or repairing, at PLUSRITE® option, any product determined to be defective under the terms of this warranty. PLUSRITE® USA reserves the right to examine the failed lamp to determine the cause of failure and patterns of usage, and to be the sole judge as to whether the lamp is defective and covered under this warranty.

Claim	In order to make a claim under the warranty, the purchaser must contact Plusrite® to obtain a Return Material Authorization Number (RMA Number) and buyer shall promptly return the product to Plusrite® for evaluation. Failure to follow this procedure shall void this warranty.
Testing	The conditions of any tests concerning, which are claimed to be defective in accordance with this warranty, shall be mutually agreed upon in writing and Plusrite® shall be notified of, and may be represented at such tests.
LIMITATION OF LIABILITY Under no circumstances will Plusrite® be liable for any consequential, incidental, special or exemplary damages including but not limited to, loss of profits or revenues, loss of use or any other goods and associated equipment, damage to any associated equipment, cost of capital, cost of substitute products, facilities of services, down time cost, or claims of claimant's customers as a result of breach of contract, breach of warranty, tort, or strict liability.	

RETURN MERCHANDISE AUTHORIZATION (RMA)

Distributor claimant should contact PLUSRITE® USA:

T: (855)758-7009 T: (909)930-6868
2000 S. Grove Ave, Ste B, Ontario, CA 91761, USA

info@naturaled.com

Distributor claimant should contact PLUSRITE® Canada:

T: 604-533-8898 F: (604) 533-1158
Unit 106, 6249-205th Ave, Langley, Bc V2Y 1N7, Canada

info@plusritecanada.com